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# 1 System Requirements

## 1.1 Server-Software (MyCyberCafe)

Windows 2000/XP/Vista/7  
Pentium II, 500 MHz

## 1.2 Client-Software (SiteCharge)

Windows 2000/XP/Vista/7  
Pentium II, 500 MHz  
Screen resolution at 800x600 or higher with 16 bits (or higher) of color depth.

# 2 Initial use

MyCyberCafe is a complete professional software solution for management and billing for cyber- and internet cafes that allows you to control, activate, protect and settle your client-Terminals. You can add accessories, or use MyCyberCafe as intelligent POS-System. This allows for example the billing of scanners or pool tables

- Controls the time usage of your computers and game consoles.
- Client software limits the customer activity the way you want it - hides desktop icons, the Windows button, the access to the system.
- Easily manages customer accounts, security, games and programs usage.
- Controls all your printers and optionally deducts print cost from the session.
- Full POS system with customer loyalty, advanced statistics, reports and logs.
- Customizable pricing with prepaid and postpaid accounts, prepaid-codes, refills.
- Client remote control, and many options for high security.

### Installing the Server Software (MyCyberCafe)

Install MyCyberCafe on a Windows computer. MyCyberCafe will be automatically inserted to the exemption list of the firewall . If this is not possible , you will have to allow Port-Address 7469 and "MyCyberCafe.exe " application

### Installing and configuring the Client Software (SiteCharge)

Install SiteCharge on a Windows computer. SiteCharge will be automatically inserted to the exemption list of the firewall . If this is not possible, you will have to allow Ports-Address 7468 and 7469, and "SiteCharge.exe" and "SiteChargeSC.exe" applications.

The SiteCharge-configuration dialog will automatically be displayed after installation. You can enter the fixed IP address or hostname of the server, or Select the option "Find server automatically".

### Starting the server software (MyCyberCafe)

Start MyCyberCafe and log with username and password. When the server software is run for the first time, you do not need a password. The administrator can change the password to any other password. The client list will not probably contain any clients. Start the SiteCharge application at your client-terminals

### Starting the client software (SiteCharge)

Launch all SiteCharge Client. The client-computer will automatically be added under client list in MyCyberCafe Manager. Right-click the client to call up the context menu.

## 3 SiteCharge

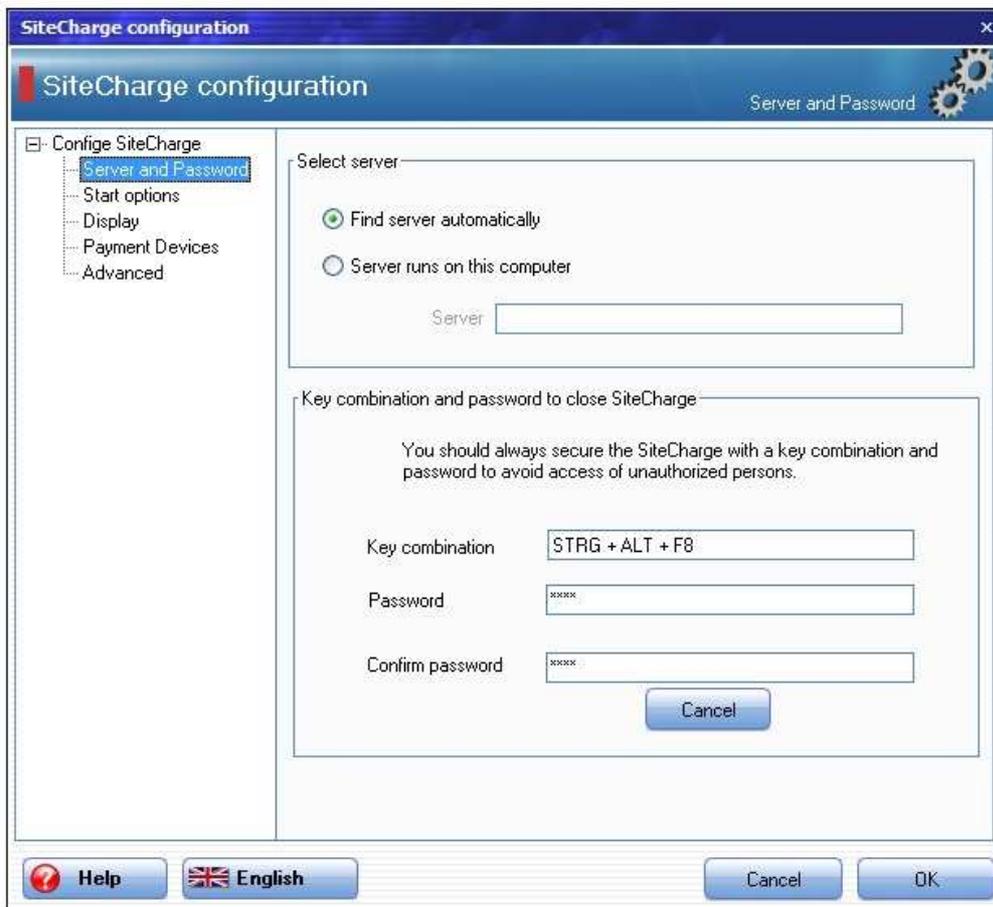
### 3.1 General

The SiteCharge Client software should automatically be started with the start of the computer, and the Client Login Screen should be visible.

### 3.2 Configuration

Launch the configuration dialog under “All Programs > SiteCharge > Configure SiteCharge”

#### 3.2.1 Server and Password



##### 3.2.1.1 Server

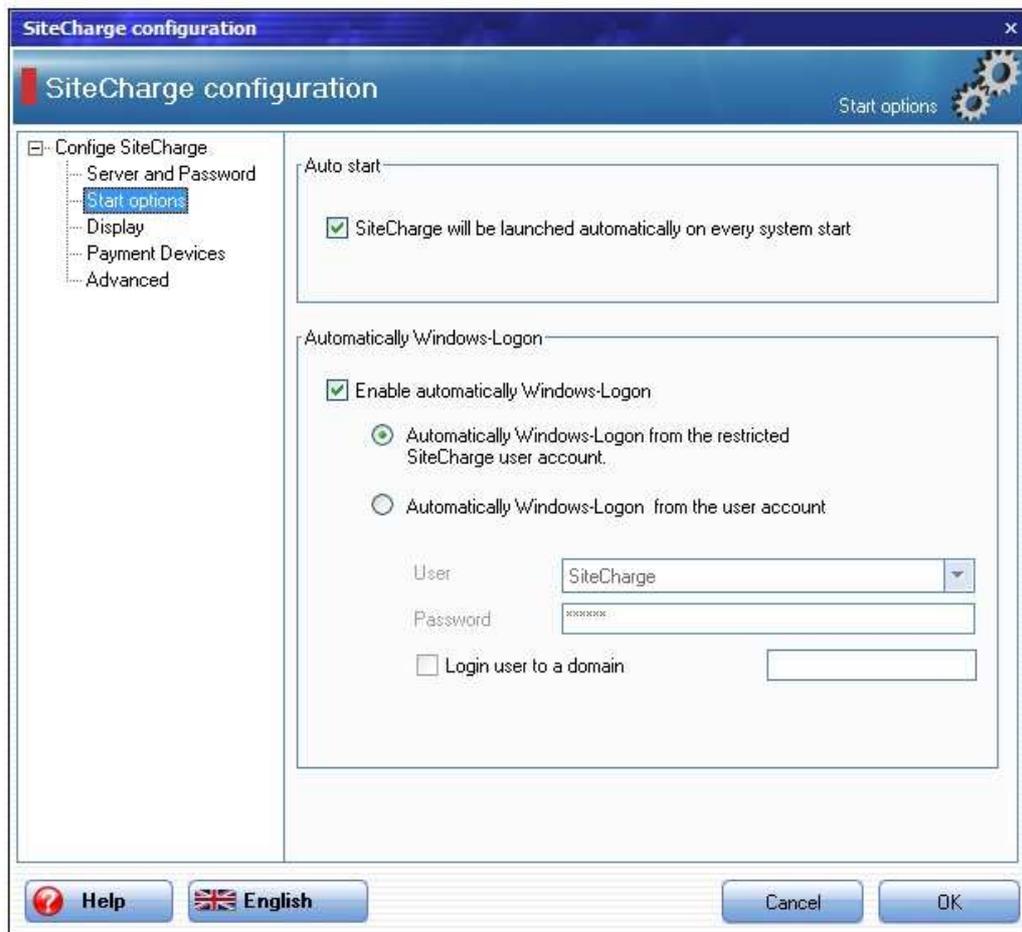
Select the standard option "Find server automatically". You can enter the fixed IP address or hostname of the computer on which the Server launch.

##### 3.2.1.2 Password

You should always secure the SiteCharge System dialog with a key combination and password to avoid access to unauthorized persons.

The default combination is: CTRL-ALT-F8

## 3.2.2 Startoptions



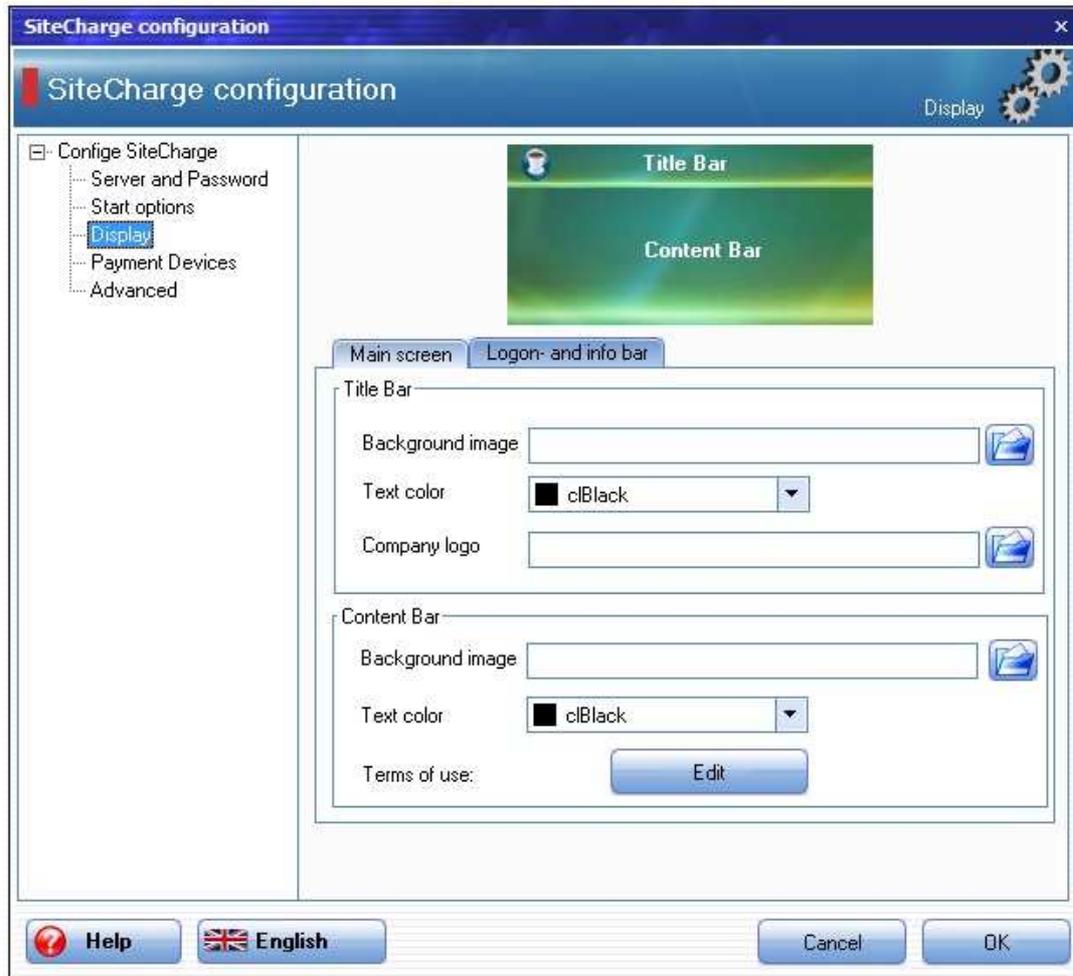
### 3.2.2.1 Autostart

Use this option to start automatically the SiteCharge-Client software after every start of the computer.

### 3.2.2.2 Automatically Windows User Login

Use this option when the restricted SiteCharge or selected windows user account will automatically be logged after every start of the computer.

### 3.2.3 Display



#### Background image

Allows setting of the Client's logon screen and title bar background with a picture

#### Company logo

Use this option to display your company logo.

#### Terms of use

Use this option to display your terms of use.

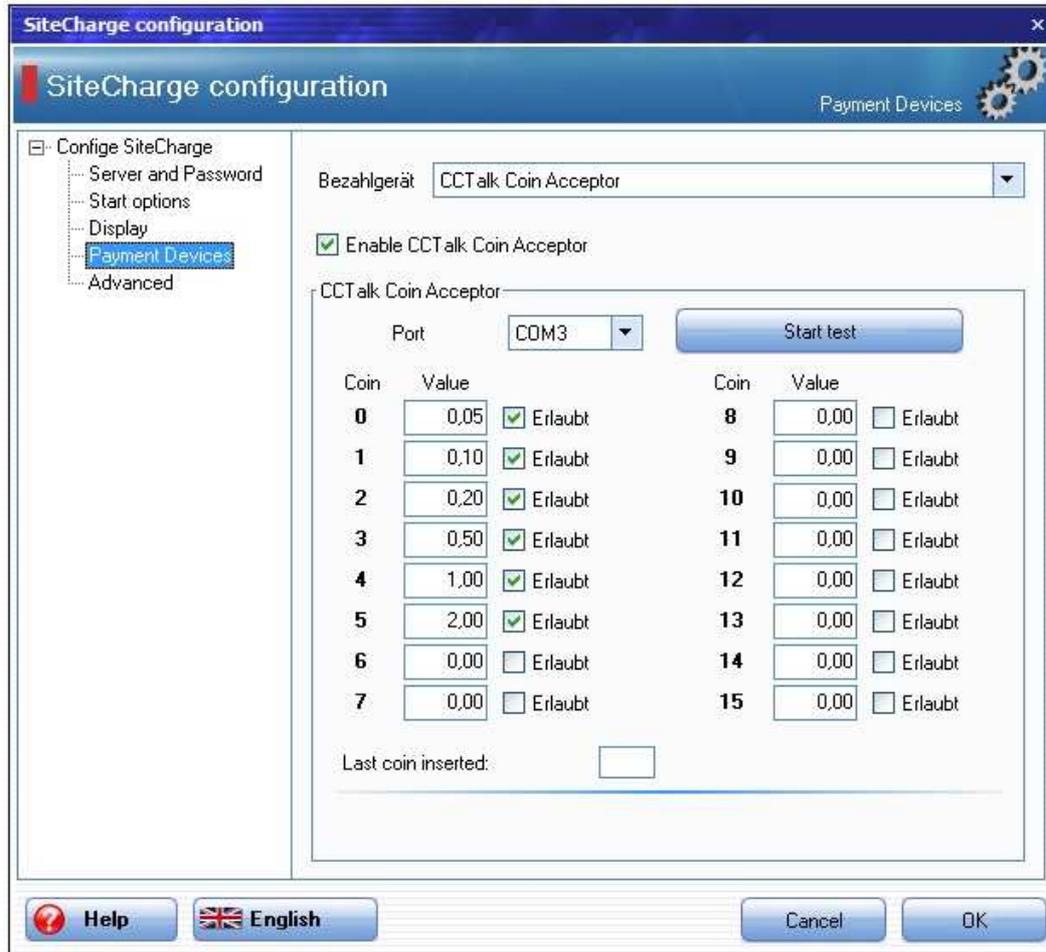
### 3.2.4 Payment Devices

SiteCharge supports connections of unencrypted ccTalk Coin acceptor and Bill validator. The SiteCharge was successfully tested with Coin Acceptor EMP 800.14 USB (WhBerlin) and Bill Acceptor NV10 USB (Innovative Technology Ltd (UK)).

**EMP-800.14 USB:** Please download the driver from our website and follow the instructions:  
[http://www.my-cybercafe.com/downloads/emp800\\_driver.zip](http://www.my-cybercafe.com/downloads/emp800_driver.zip)

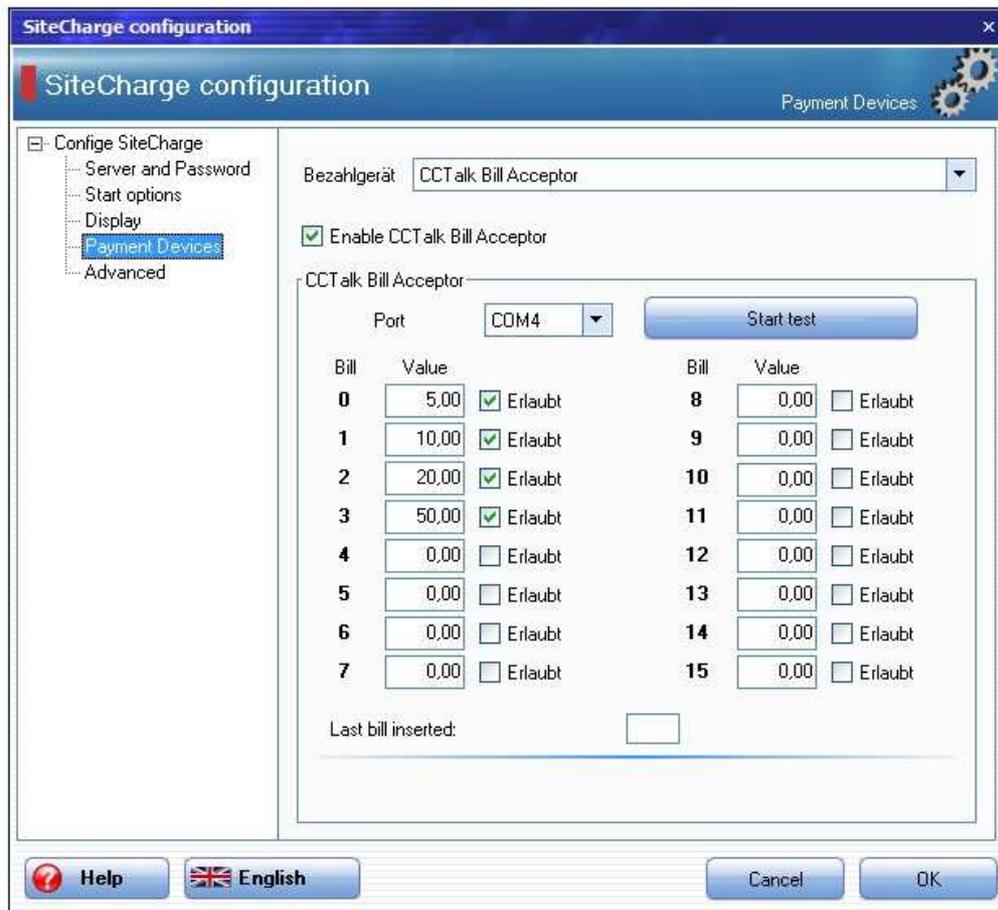
**NV10 USB:** Please download the driver from our website and follow the instructions:  
[http://www.my-cybercafe.com/downloads/bv\\_driver.zip](http://www.my-cybercafe.com/downloads/bv_driver.zip)

### 3.2.4.1 CCTalk Coin Acceptor



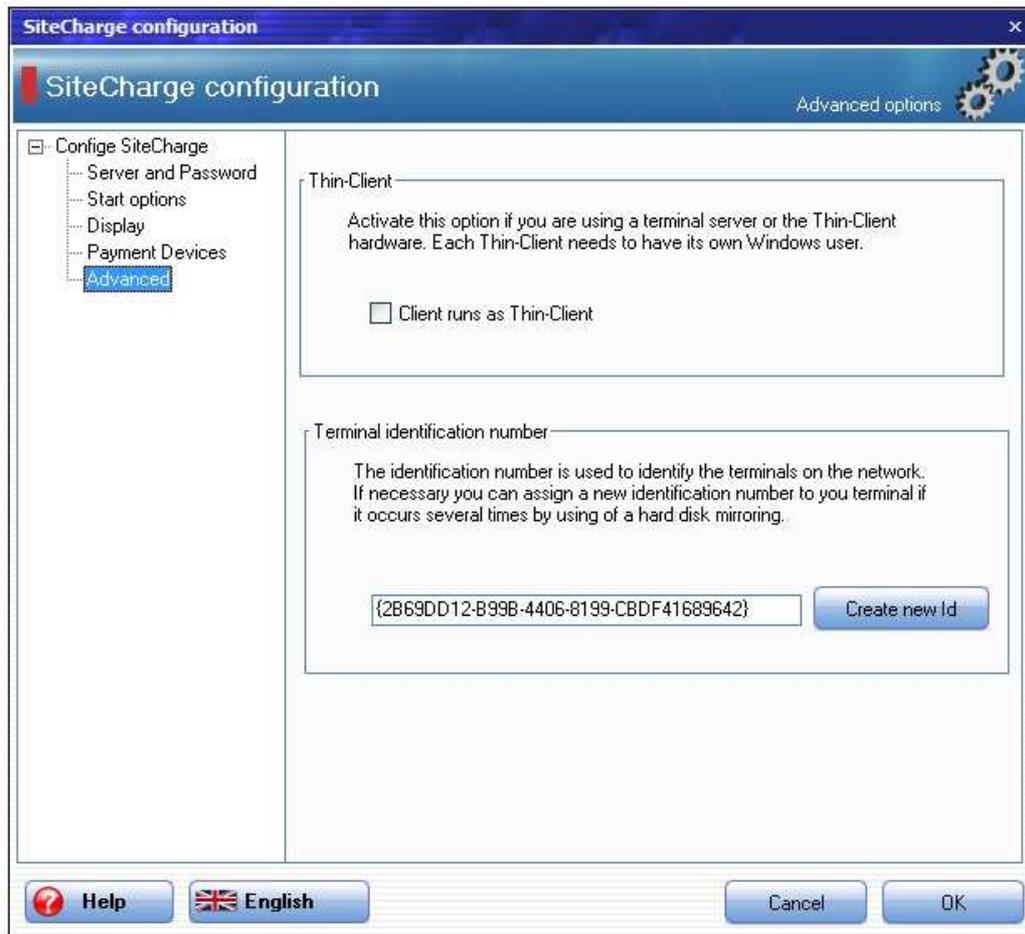
Select the COM-port and Click on "Start test". If the coin acceptor is successfully connected, insert the coins that you want to configure. Enter the value of this coin in the selected field and select the option "Allowed"

### 3.2.4.2 CCTalk Bill Validator



Select the COM-port and Click on "Start test". If the Bill Acceptor is successfully connected, insert the bills that you want to configure. Enter the value of this bill in the selected field and select the option "Allowed"

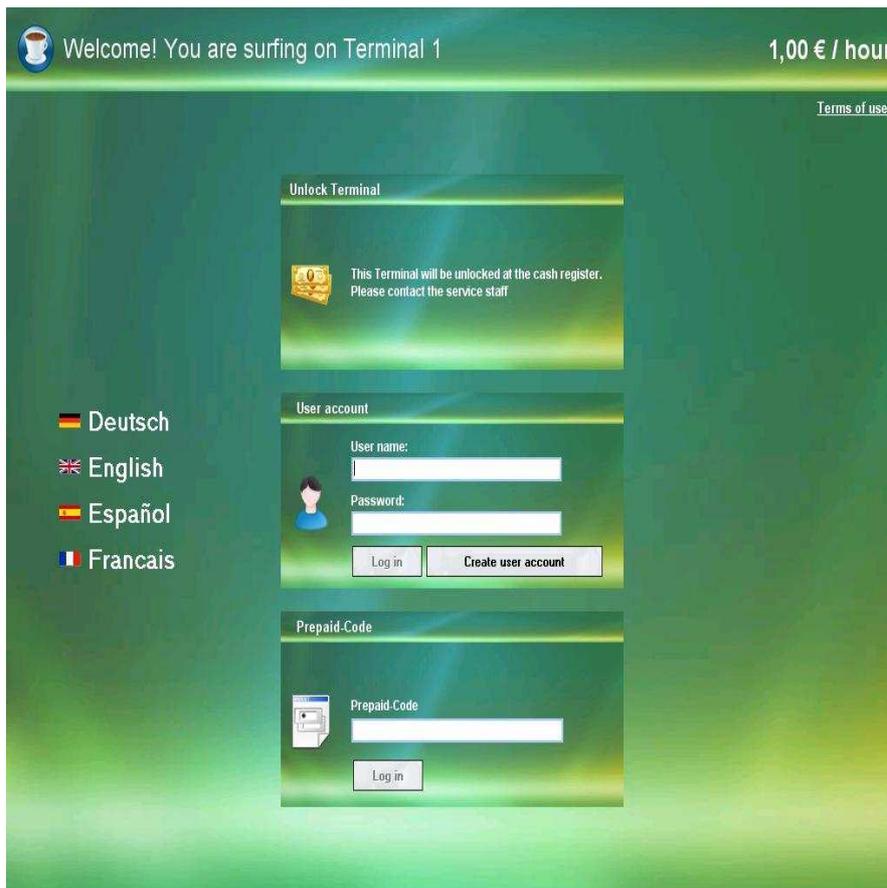
### 3.2.5 Advanced options



**Thin-Client:** Activate this option if you are using a terminal server or the Thin-Client hardware. Each Thin-Client needs to have its own Windows user.

**Terminal identification number:** The identification number is used to identify the terminals on the network. If necessary you can assign a new identification number to you terminal if it occurs several times by using of a hard disk mirroring.

### 3.3 SiteCharge Logon Screen



#### 3.3.1 Language

By clicking on any of the displayed flags the language for the Client software can be changed. the language settings will be reset to the standard language that has been defined in the Policies Options at the Server after 30 seconds inactivity..

#### 3.3.2 Login with Nickname and Password

Members can login by entering a valid nickname and password..

#### 3.3.3 Login with Prepaid-Code

Members can login by entering a valid Prepaid-Code

#### 3.3.4 Add Credit

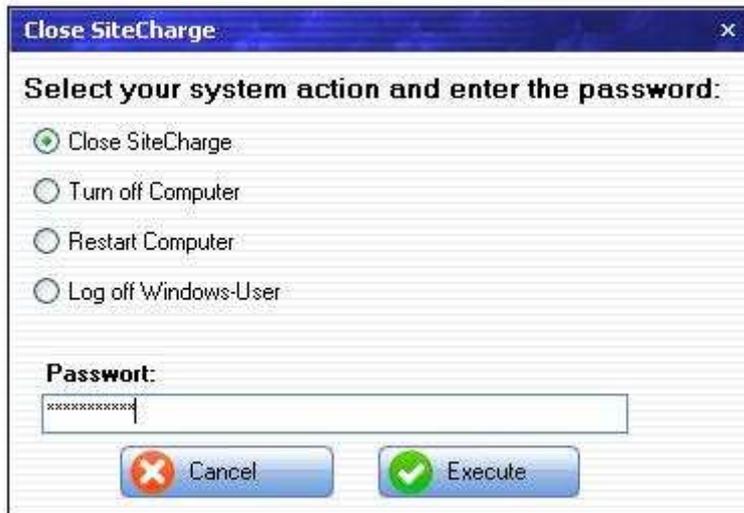


Customers can add a new credit by entering a valid prepaid code. This Dialog will be automatically displayed. This is depending on the server-setting

### 3.3.5 Create a new user account

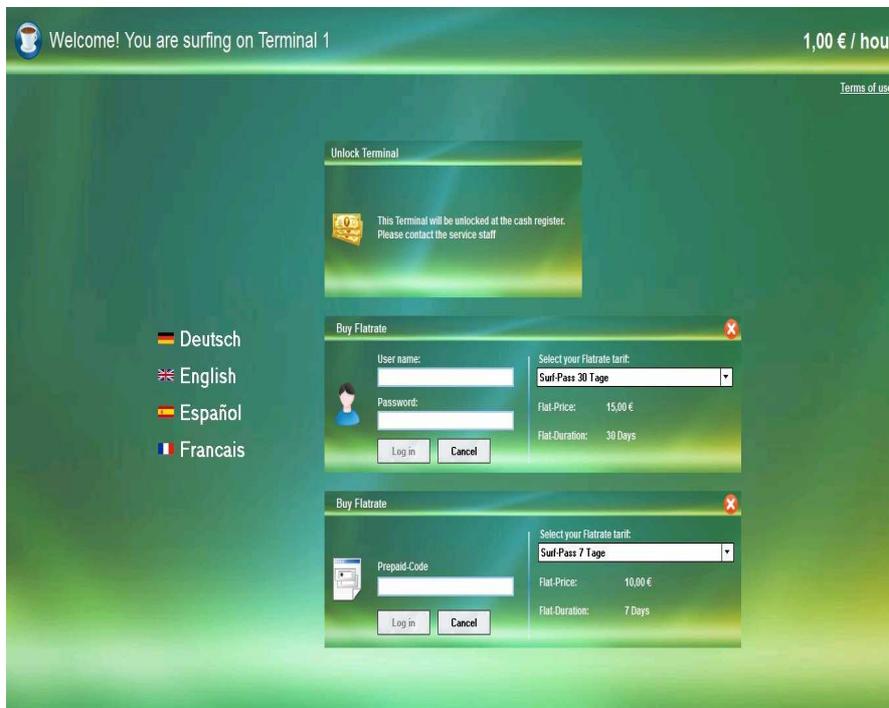
Customer can set up a new user account. This is depending on the server-setting

### 3.3.6 Close SiteCharge



The SiteCharge System dialog will be displayed after entering the key combination and password. You can close sitecharge , restart or shutdown the client-computer  
The default combination is: CTRL-ALT-F8

### 3.3.7 Buy Flatrate



User can Log a Internet-Flat. FlatRate is access to your Internet at all hours and days within the booked time at a fixed and cheap tariff.

### 3.4 Client-Menu



The Sitecharge-Menu will automatically displayed after successful login.

	Press this button to display the menu with different possibilities and options,
	Press this button to logout from the Client.

#### 3.4.1 Send message



The customer can send Message to the Server. A new window will open, Enter the message you wish to send..

### 3.4.2 Add order

**Add order**

List of items:

Product group: [All]

Item	Price
Coffee	0,80 €
Cola	1,00 €
Fanta	1,00 €

Quantity: 1

**Add**

**Order**

Item	Quantity	Total
Coffee	1	0,80 €
Cola	3	3,00 €
Fanta	2	2,00 €

**Total** 5,80 €

**Order now**

**Close**

The customer can send order to the Server at the Client-PCs. The orders will automatically be listed at the Server and the amount will be deducted from the customers credit or added to his costs.

### 3.4.3 Print jobs

**Confirm print jobs**

**Print** **Cancel**

Printer name	Document name	Pages	Price
PDFCreator	http://www.bild.de/	6	1,20 €
PDFCreator	http://www.google.de/	1	0,20 €

**Close**

All issued print jobs will be displayed in this dialog box and must be confirmed by the user. The user may, of course, also delete any open print job.

### 3.4.4 Add Credit

Customers can add a new credit by entering a valid prepaid code. -.

### 3.4.5 Status

Transaction overview		
14.04.2010 20:26:54	Credit: 100,00 €	100,00 €
26.06.2010 12:09:49	Credit: 692,50 €	692,50 €
26.06.2010 13:17:48	Print job: PDFCreato	-0,20 €
19.04.2010 21:50:23	Credit: 691,00 €	691,00 €
19.04.2010 21:50:56	Credit: 691,00 €	691,00 €
19.04.2010 21:51:24	Credit: -691,00 €	-691,00 €
12.06.2010 00:13:47	Credit: 100,00 €	100,00 €
26.06.2010 13:18:43	Print job: PDFCreato	-0,40 €
26.06.2010 14:02:46	Session: 120 Min	-2,00 €
26.06.2010 17:00:51	Credit: 12,00 €	12,00 €
26.06.2010 17:47:01	Print job: PDFCreato	-0,40 €

The transaction overview will show all statistical information about this session.

### 3.4.6 Edit profil.

The screenshot shows a dialog box titled "Edit profile" with a close button (X) in the top right corner. The dialog contains the following fields and controls:

- User name:
- Horizontal separator line
- Password:
- Password:
- Cancel button (blue)
- Horizontal separator line
- First name:  Birthday:
- Last name:  E-Mail:
- Street/No.:
- Zip/City:
- Phone:
- Horizontal separator line
- Save button (green checkmark) and Cancel button (red X) at the bottom center.

Customer can edit their user account. This is depending on the server-setting

### 3.4.7 Language

By clicking on any of the displayed flags the language for the Client software can be changed. The language settings will be reset to the standard language that has been defined in the Policies Options at the Server after logout.

## 4 MyCyberCafe

My CyberCafe (Administrator)						
Current Shift Edit Action Statistics Help						
Cash sales						
PC	Start	Duration	State	Credit	Total	
Terminal 1	16:09:17	05:49:33	User:messi	5,75 €	0,00 €	
Terminal 2	16:09:38	01:49:54	Prepaid:2,00 €	1,75 €	0,00 €	
Terminal 3	16:09:51	00:09:53	Postpaid		5,25 €	
Terminal 4	16:11:32	02:21:48	Code:13mil45812	2,25 €	0,00 €	
Terminal 5						
Terminal 6						
PlayStation 1	16:11:48	12:52:04	User:cristiano	12,75 €	0,00 €	
PlayStation 2						
Billard 1	16:14:14	00:05:30	Postpaid		3,25 €	
Billard 2	16:14:36	23:59:59	User:rooney	94,75 €	3,00 €	

	The client is offline or turned off
	The client is Online and connected to the server
	The session was logged off, and must be settled
	Disabled client: You have disabled the client

### 4.1 Toolbar

	The Client is being started from the Server, the customer will pay after he has finished using the Client (Postpaid)
	The Client will be started from the Server for a specific time or amount (Prepaid)
	Use this function to add an amount to a terminal
	Use this function to transfer the selected session to another Client.
	You can use the Cash Sale option in the software, to sell an item directly to a customer who is not assigned to a table or a Client. The order window will open. Select the item you wish to sell and click on "Book"..
	Use this function to settle the session currently running on the terminal you selected.

	Back to general overview
	In the main overview you can switch from the General Overview to the Ticket stations Overview
	In the main overview you can switch from the General Overview to the order Overview . The order Overview shows all orders, Here you can take or settle orders. The flashing order symbol indicates a new order from the Client
	In the main overview you can switch from the General Overview to the Messages Overview . The flashing Message symbol indicates a new Message from the Client

## 4.2 Menu functions

### 4.2.1 Menu item "Current Shift"

#### 4.2.1.1 Change personal.

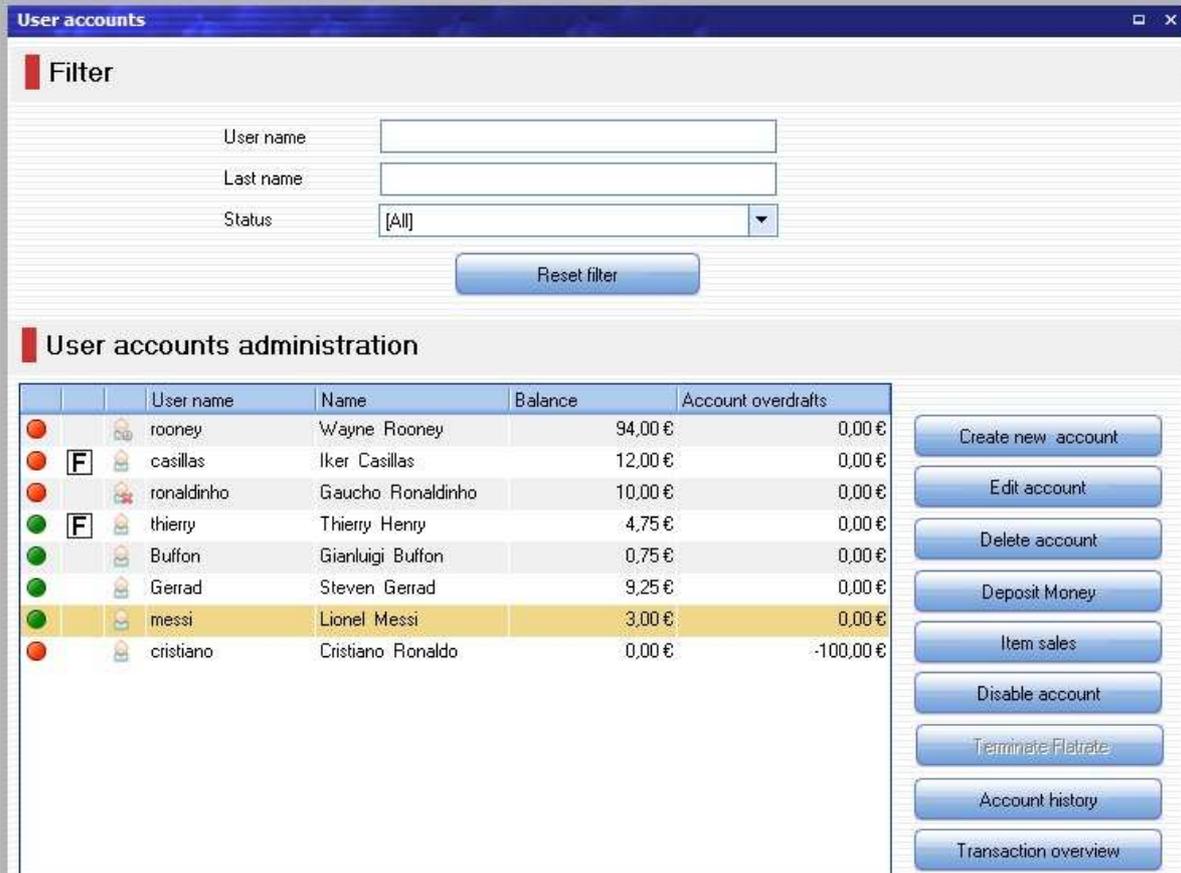
Use this function to log off from the server.

#### 4.2.1.2 Close

Use this function to close MyCyberCafe.

### 4.2.2 Menu item "Edit"

#### 4.2.2.1 User Accounts



**User accounts**

**Filter**

User name

Last name

Status

**User accounts administration**

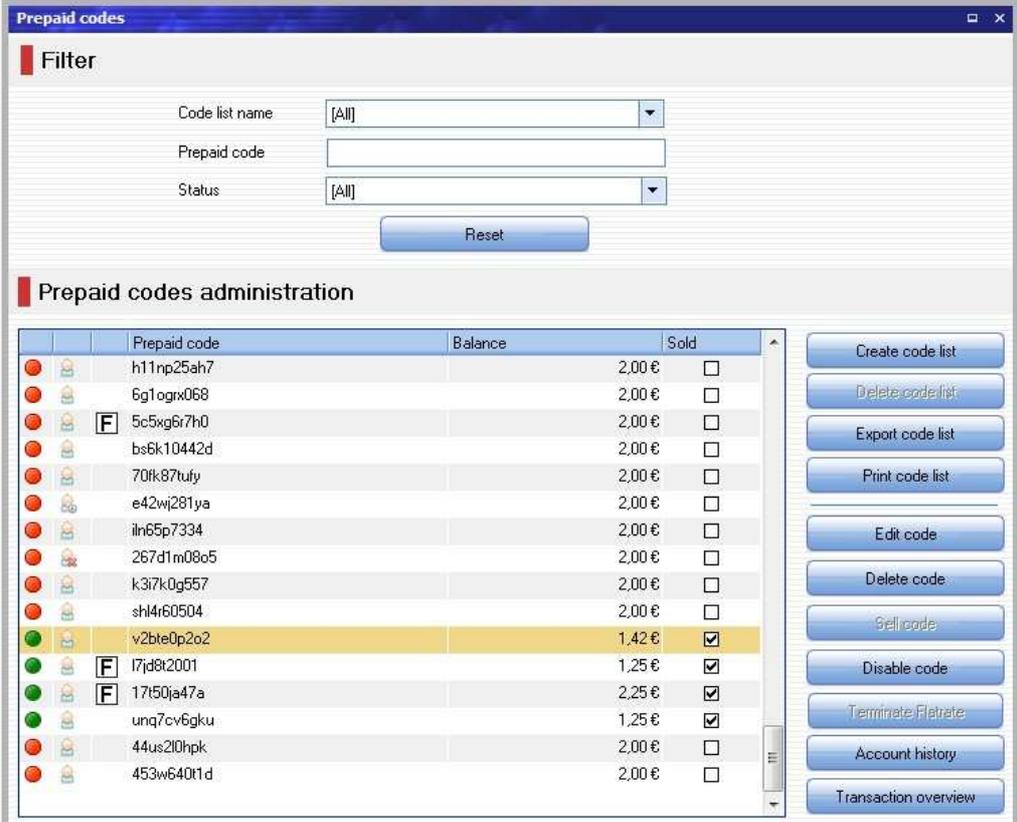
	User name	Name	Balance	Account overdrafts
	rooney	Wayne Rooney	94,00 €	0,00 €
	casillas	Iker Casillas	12,00 €	0,00 €
	ronaldinho	Gaúcho Ronaldinho	10,00 €	0,00 €
	thierry	Thierry Henry	4,75 €	0,00 €
	Buffon	Gianluigi Buffon	0,75 €	0,00 €
	Gerrad	Steven Gerrad	9,25 €	0,00 €
	messi	Lionel Messi	3,00 €	0,00 €
	cristiano	Cristiano Ronaldo	0,00 €	-100,00 €

#### 4.2.2.1.1 User Account List

	Account is Offline.
	Account is Online.
	Activated account.
	Disabled account.
	Expired account
<b>F</b>	Account with Flatrate
Credit	The currently balance on user account..
Account Overdrafts	Amount of the approved overdraft limits.

Create new account	You can create a new user account.
Edit account	Edit the selected user account.
Delete account	Delete the selected user account.
Deposit money	Add an amount to the selected user account.
Item sales	Add items to the selected user account.
Disable account	Disable/enable the selected user account
Terminate Flatrate	You can terminate the Flatrate for the selected code account
Account history	Access the account history for the selected user account
Transaction overview	Access the transaction overview for the selected user account

#### 4.2.2.2 Prepaid-Codes



**Prepaid codes administration**

	Prepaid code	Balance	Sold
	h11np25ah7	2,00 €	<input type="checkbox"/>
	6g1ogr068	2,00 €	<input type="checkbox"/>
	5c5xg6r7h0	2,00 €	<input type="checkbox"/>
	bs6k10442d	2,00 €	<input type="checkbox"/>
	70rk87tufy	2,00 €	<input type="checkbox"/>
	e42wj281ya	2,00 €	<input type="checkbox"/>
	ihn65p7334	2,00 €	<input type="checkbox"/>
	267d1m08o5	2,00 €	<input type="checkbox"/>
	k3i7k0g557	2,00 €	<input type="checkbox"/>
	sh14r60504	2,00 €	<input type="checkbox"/>
	v2bte0p2o2	1,42 €	<input checked="" type="checkbox"/>
	l7jd8t2001	1,25 €	<input checked="" type="checkbox"/>
	17t50ja47a	2,25 €	<input checked="" type="checkbox"/>
	unq7cv6gku	1,25 €	<input checked="" type="checkbox"/>
	44us2l0hpk	2,00 €	<input type="checkbox"/>
	453w640t1d	2,00 €	<input type="checkbox"/>

#### 7.2.2.2.1 Code Account List

	Account is Offline
	Account is Online
	Activated account
	Disabled account
	Expired account
<b>F</b>	Account with Flatrate
Prepaid-Code	Prepaid-Code. Description
Credit	The currently balance on code account.
Sold	Prepaid code is sold.

Create code list	Create a new code list.
Codeliste löschen	Delete the currently code list
Codeliste exportieren	Export the currently code list
Codeliste drucken	Print the currently code list
Code bearbeiten	Edit the selected prepaid-code
Code löschen	Delete the selected prepaid-code
Code verkaufen	Sold the selected prepaid-code
Code aktivieren/ deaktivieren	Enable/disable the selected prepaid-code
Terminate Flatrate	You can terminate the Flatrate for the selected code account
Kontoverlauf	Access the account history for the selected code account
Buchungsübersicht	Access the transaction overview for the selected code account

### 4.2.3 Menu item "Action"

**Create user account:** Use this function to create a new user account.

**Send message to selected terminals:** Use this function to send message to selected terminals

**Send message to all terminals:** Use this function to send message to all terminals

**Shutdown selected terminals:** Use this function to shutdown selected terminals

**Restart selected terminals:** Use this function to restart selected terminals

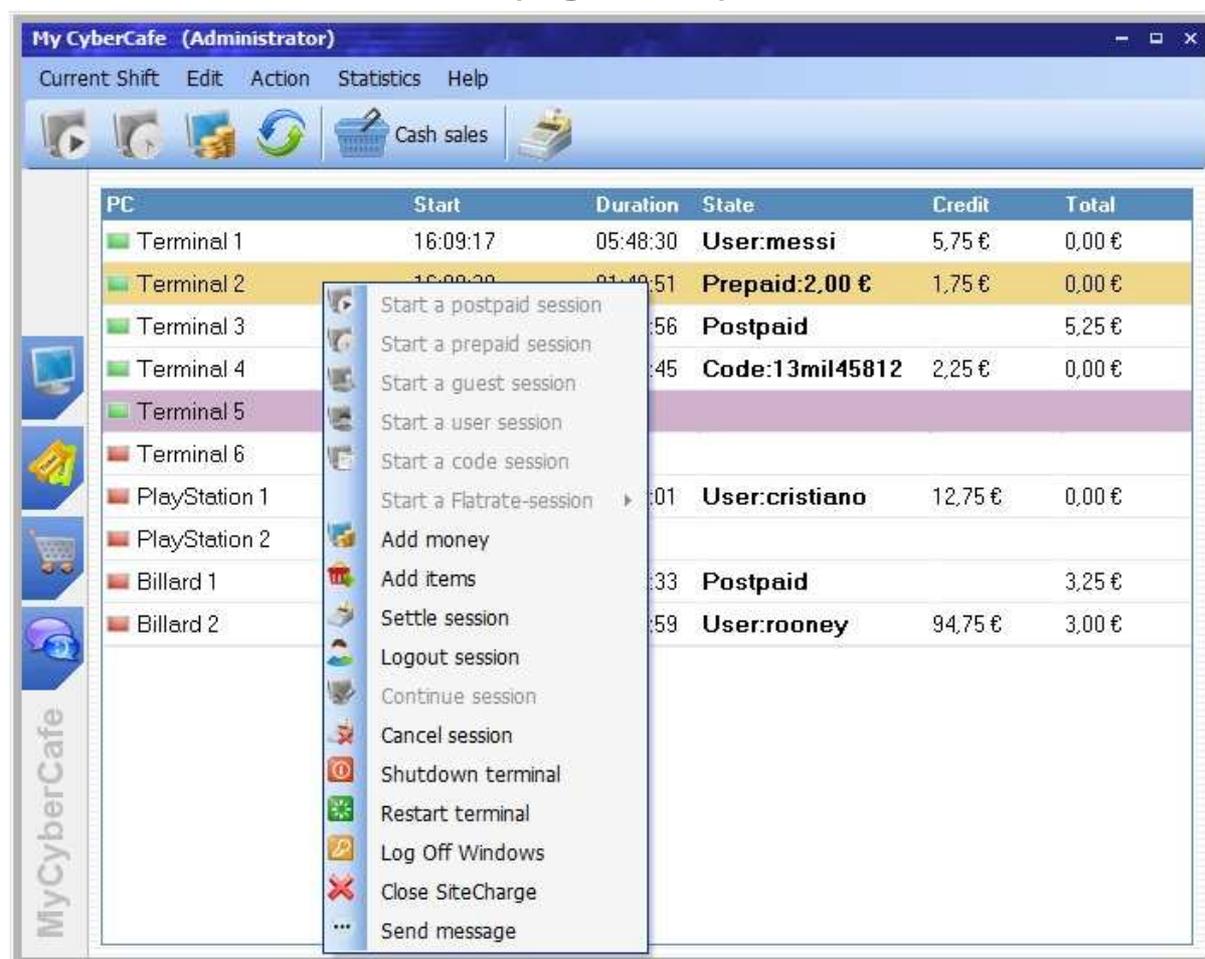
**Shutdown all terminals:** Use this function to shutdown all terminals

**Restart all terminals:** Use this function to restart all terminals

**Shutdown unused terminals:** Use this function to shutdown unused terminals

**Restart unused terminals:** Use this function to restart unused terminals

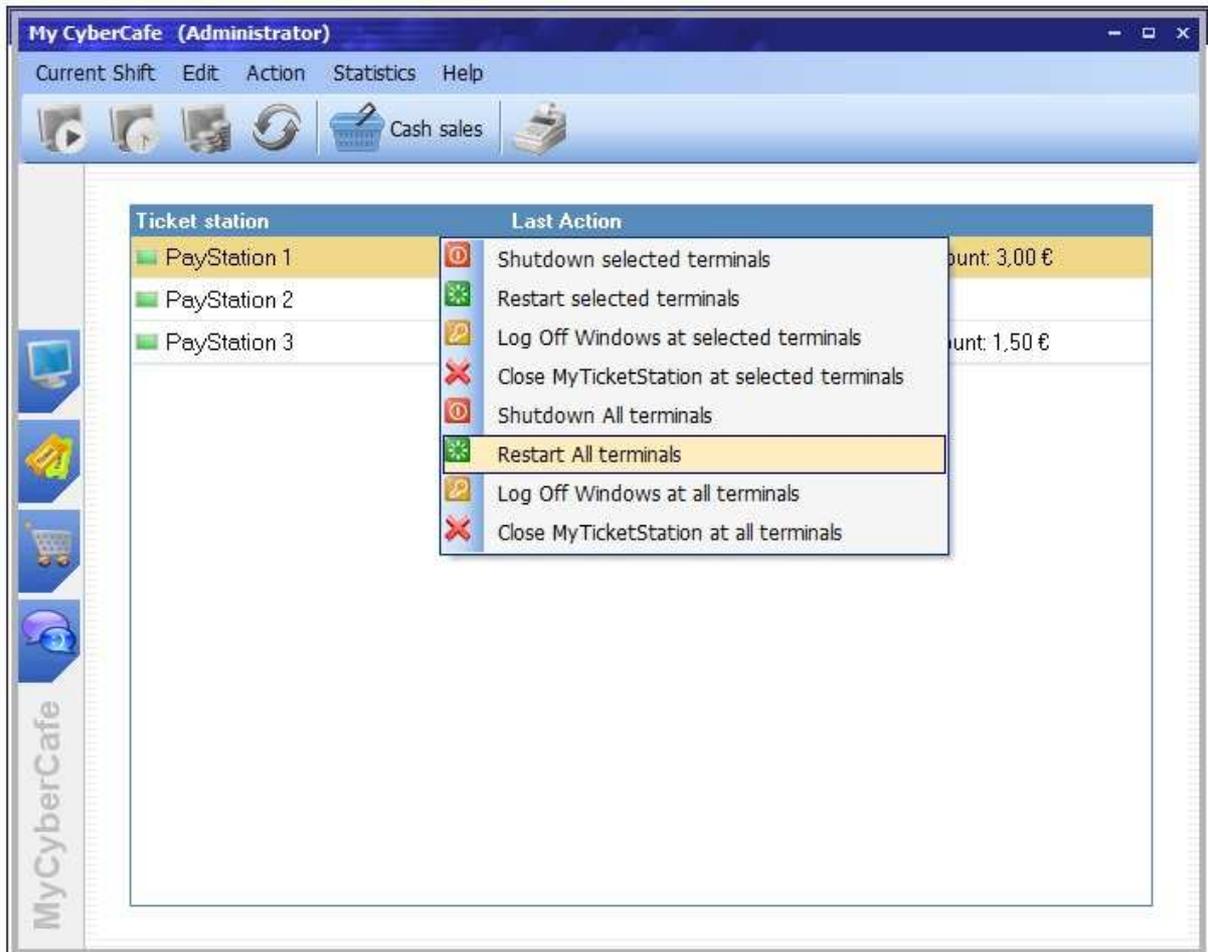
### 4.3 Terminal Context Menu (Right Click)



Start a postpaid session	The Client is being started from the Server, the customer will pay after he has finished using the Client (Postpaid)
Start a prepaid session	The Client will be started from the Server for a specific time or amount (Prepaid)
Start a guest session	Use this function to start a guest session
Start a user session	Use this function to start a user session
Start a code session	Use this function to start a code session
Add money	Use this function to add on amount to the session currently running on the terminal you selected .
Add items	Use this function to sold an items to the session currently running on the terminal you selected .
Settle session	Use this function to settle the session currently running on the terminal you selected.
Logout session	Use this function to logout the session currently running on the terminal you selected.
Continue session	Use this function to continue the loggedout session currently running on the terminal you selected.
Cancel session	Use this function to end the session currently running on the terminal you selected without billing.

Shutdown terminal	Use this function to shutdown the selected terminal
Restart terminal	Use this function to restart the selected terminal
Send message	Use this function to send message to the session currently running on the terminal you selected

#### 4.4 Ticket stations Context Menu (Right Click)



**Shutdown selected terminals:** Use this function to shutdown selected terminals

**Restart selected terminals:** Use this function to restart selected terminals

**Logg Off Windows at selected terminals:** Use this function to logoff windows at selected terminals

**Close Ticketstation at selected terminals:** Use this function to close Ticketstation-Software at selected terminals

**Shutdown all terminals:** Use this function to shutdown all terminals

**Restart all terminals:** Use this function to restart all terminals

**Logg Off Windows at all terminals:** Use this function to logoff windows at all terminals

**Close Ticketstation at all terminals:** Use this function to close Ticketstation-Software at all terminals